



1:1 iPad Family Frequently Asked Questions

What steps do I need to take for the upcoming school year?

Step 1 - Review the [1:1 iPad Program Family & Student Guide](http://bit.do/familystudentipadguide) with your student(s): <http://bit.do/familystudentipadguide>

Step 2 - Sign up for iPad insurance at <https://isd623.feepay.com> each year for each student.

When will my student receive the iPad?

iPads will be issued to all 7th through 12th grade students within the first month of school.

Where can I find information about the 1:1 iPad Program?

Information about the 1:1 iPad Program can be found at www.isd623.org/digitallearn. This website includes information on:

- Student Expectations
- iPad Insurance
- Digital Citizenship
- iPad Use Outside of School & at Home
- Parent / Guardian Guidance on how to help your student be successful
- Tech Tips & Basic Care Guidelines
- Technology Behavior Guide
- District & Local iPad Restrictions

Where can I find affordable internet options?

The Media Center has a few wifi hotspots available to checkout on a temporary basis.

Internet Essentials from Comcast offers low cost internet. [Click here](#) for a video on how to apply for eligibility.

How does my child access the online Math Curriculum?

Information about accessing the online Math Curriculum can be found [here](#).

How do I access my students grades and ParentVue?

Instructions on how to access student grades and ParentVue can be found [here](#).

How does my student access their online classroom in Schoology?

- In the Schoology app, search for and select your school. For example "RAMS."
- Students' usernames are the first 6 letters of their last name, first 5 letters of their first name, and their password is their birthday. Example: johnsorosal, 01152005
- If no courses show, logout and login again making sure the correct school is chosen and that the username is typed in, not the entire email address.

What is Notability and how does my student use it?

Information about Notability can be found [here](#).

How can I ask a question that wasn't answered here?

If you have questions about the 1:1 iPad Program and student iPads please submit a [contact form here](#), or also found on the 1:1 iPad Program website and the Media-Tech staff will get back to you as soon as possible.

